



22 Clifftop Road
Northampton, PA 18067

August 9, 2003

Ms. Ellyn Gellar-Elstein
Creative Closets
431 North 14th Street
Allentown, PA 18102

Dear Ms. Gellar-Elstein:

Thank you for the note you sent last week. I have wanted to send you this letter since February.

Creative Closets did a wonderful job in our new home. We have had numerous compliments on our closets and accessories. Actually my master bedroom closet is one of my favorite places. From the first day we met with you in your office, to the last installation, you treated us with utmost consideration for our needs.

When your staff entered our home, they took a tremendous amount of pride in their work. They were polite, and very considerate of what we wanted done. They offered suggestions to us that were helpful. Creative Closets certainly maintains the highest standard in their employees and their workmanship.

Thank you very much for being part of our new home.

Sincerely,

Valerie

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Valerie M